

# FOCUS Broadband Cable Update

*Effective September 30, 2024*

## Removal of Viacom Channels

Effective September 30, 2024, all Viacom channels will be removed from the FOCUS Broadband cable and MergeTV systems. This includes the following channels: BET, CMT, Comedy Central, MTV, MTV Classic, MTV2, Nick Jr., NickMusic, Nickelodeon, Nicktoons, Paramount, TeenNick, TV Land, and VH1). Please see the chart below for a breakdown of which package/channel these were included in. This decision to remove this content was not made lightly, but it is one of many steps we will be taking to combat the rising costs of cable TV.

Channel Name	Channel #	Package
BET	46	Standard
CMT	44	Standard
Comedy Central	40	Standard
MTV	42	Standard
MTV Classic	232	Advanced
MTV2	230	Advanced
Nick Jr.	221	Advanced
NickMusic	231	Advanced
Nickelodeon	17	Standard
Nicktoons	220	Advanced
Paramount	41	Standard
TeenNick	222	Advanced
TV Land	52	Standard
VH1	43	Standard

As a result of these channel removals, effective September 30, 2024, the monthly price of the Standard Package will be reduced by \$5.00 and the monthly price of the Advanced Package will be reduced by \$6.25.

For customers still interested in receiving Viacom content, there are a variety of ways that we recommend:

- **DIRECTV** - FOCUS Broadband has a new partnership with DIRECTV that will provide a lineup including Viacom channels, local channels, sports, news and more. DIRECTV will deliver the service without a satellite dish using your FOCUS Broadband connection. DIRECTV has special offers available for FOCUS Broadband customers. Please call FOCUS Broadband Customer Care for more information.
- **Paramount+** - a streaming service that includes shows, movies, live TV, sports, news, exclusive originals & more from CBS, BET, Comedy Central, Nickelodeon, MTV, Paramount, MGM and more. They offer ad-free and ad-supported versions starting at \$7.99/month and also offer a 7-day free trial. Visit [www.paramountplus.com](http://www.paramountplus.com) to learn more.
- **YouTubeTV/Hulu + Live TV/Philo** - these live TV streaming services carry Viacom channels and more. Each offers a free trial period. For more information on these services visit [www.focusbroadband.com/streaming-marketplace](http://www.focusbroadband.com/streaming-marketplace).

**Direct questions to FOCUS Broadband Customer Service:**

**910-754-4311 or 888-367-2862**

**Email: [contact@focusbroadband.com](mailto:contact@focusbroadband.com)**

**PO Box 3198, Shallotte, NC 28459**